REQUESTING CITY SERVICES IS EASY!
APP AVAILABLE FOR YOUR PHONE, IPAD AND IPOD TOUCH
Would you like to report a pothole or check for a water leak? How about a missing street sign or plugged catch basin? Reporting these types of issues just got easier.

Since August 2011, the City has accepted service requests through an iPhone app. The iPhone app is free and can be obtained by searching for the “Citizen Request Tracker” in the app store. When a concern is identified, use the app to take a picture, add a description, and send it to the City. Using the iPhone’s GPS technology, the app automatically pinpoints the exact location of the concern. For more information about this program, contact Anthony Hooper at 503-697-7422 or Cathie Recker at 503-534-5675.

Since the program started, there has been a total of 1,419 requests via the iPhone and 130 through the website. Of these requests, 430 were submitted by citizens. 100% of these requests have been completed. In the same time-frame, 1,119 requests were submitted by staff. As a result, this tool has increased the efficiency of tracking the work that has been done internally.

If you don’t have an iPhone, a request can be submitted the following four ways:
- Online at www.ci.oswego.or.us/publicworks/citizen-request-tracker.
- On your own Facebook page by typing in the search bar “Citizen Request Tracker” and downloading the app to your page.
- Calling Public Works at 503-635-0282 during business hours, Monday through Friday, 7:30 a.m. to 4:30 p.m.
- In person at the Public Works Operations Facility, 5765 Jean Road, during regular business hours.

TRANSPORTATION OPEN HOUSE
JANUARY 27, 4:30-6:30 P.M.
Curious about the planning of Lake Oswego’s transportation system? Then join us at the Transportation System Plan (TSP) Open House on Monday, January 27, from 4:30 to 6:30 p.m. at City Hall. The TSP document is a supplement to the Comprehensive Plan that guides planning and development throughout the city. The TSP process analyzes needs for transportation improvements, develops near-term and long-range projects, and establishes guidance for creating a multi-modal system supporting autos, bikes, pedestrians, and transit.

This open house will:
- Show maps of planned transportation projects.
- Review proposed changes to street classifications.
- Explain funding outlook for transportation.
- Illustrate typical sections that guide our street improvements.

You are invited to see what’s happening, ask questions, and leave comments. We look forward to seeing you there!

BOARD & COMMISSION VACANCIES
The City is seeking applicants for the following:
- Natural Resources Advisory Board
- Transportation Advisory Board
For more details, go to www.ci.oswego.or.us/boc/boards-commissions-vacancies or contact the City Manager’s Office at 503-635-0215. Applications can be filled out online.

WATER PIPELINE CONSTRUCTION BEGINS
Construction on a new water pipeline has begun in Lake Oswego. More than five miles of new pipeline will reliably deliver higher-quality drinking water to homes throughout the City.

You will soon see workers in roadways north of Oswego Lake where the new pipeline is planned. Crews are digging small holes to locate underground utilities to make sure the new pipeline will not conflict with existing utilities. This work will occur on these public streets: Boones Ferry Road (between Douglas Way/Lanewood St.), Lanewood St., Douglas Circle (south of the river), Twin Fir Road (between Upper/Douglas Circle), Upper Drive (between Iron Mt./Twinn Fir), Iron Mt. Blvd., and Chandler Road (between 10th/Iron Mt.). Workers will use a vacuum truck and small excavator. Detours may be required on some narrow streets, but local access will be maintained. This work will continue into March. Holes will be temporarily repatched and crews will fully restore the pavement after the pipeline is installed.

Crews are also installing new pipeline in and around East Waluga Park. This section of pipeline extends from Parkhill Drive through the Waluga Park and east to Quarterly Road. That East Waluga Park parking lot will be closed for the duration of construction. Work will be completed by March before the Park’s spring activities begin.

A pipeline routing change is currently being explored as an alternative to tunnelling the pipeline under Oswego Lake, as was previously planned. The Partnership is reviewing alignment options around the Lake to keep costs controlled since proposals received for tunnelling significantly exceeded cost estimates.

Contact us at lotwater@ci.oswego.or.us to receive email announcements about the project. More information is available at LOTigardWater.org or by calling 503-697-6502.

UNSUNG HEROES
Each week these three incredible women arrive at the Lake Oswego Farmers’ Market to set up for the day. They put up canopies, event signage, organize the Merchant Services and Market Information Booths, setup hydration stations, sound equipment and the Doggy Daycare making sure our pets and ourselves are ready to enjoy another wonderful Saturday at the market.

Judy Brokaw, Suze Lee, Catharine Lu, Sally Mooney, Jenny Nolster, Ellen Rabow and Mark Shepard

Under the guidance of Respite Specialists, this group of dedicated volunteers provides a warm, friendly, safe, and loving environment for folks suffering from Alzheimer’s. Every Tuesday and Thursday, caregivers can feel comfortable leaving their loved ones with this amazing group of volunteers. For a few hours each week participants experience enriching group activities, music, games and social interaction.

Some of the participants enjoy their time so much they think they are volunteers too! Lake Oswego is fortunate to have such a wonderful team that provides so much of their time and caring.

John Fowells
Since 2007, John has volunteered in the Meals-on-Wheels kitchen at the Lake Oswego Adult Community Center. John has rarely missed a day to assist with meal production, for as many as 140 meals, each Monday and Wednesday. John is a delightful person with a positive attitude, and working with him is a pleasure, even under the pressure of food service preparation and delivery. He still maintains his friendly, kind attitude with a touch of humor.

FREE E-WASTE RECYCLING
Electronics, such as TVs and computers, contain hazardous materials. To reduce the amount of toxic materials heading to the landfill, Oregonians can no longer throw away these items in the garbage. To safely dispose of electronic waste (e-waste), anyone can bring seven or fewer computers (desktops and laptops), monitors and TVs at a time to a participating Oregon E-Cycles collection site for free recycling.

Oregon E-Cycles collection sites in Lake Oswego include Far West Fibers on Pothills Road and Goodwill (S. State Street and Lower Boones Ferry Road). For details, such as hours of operation or to find additional locations, visit the Oregon E-Cycles website at www.oregonrecycles.org.

Participating collection sites may also take other electronics that are not covered under Oregon E-Cycles, and may charge a fee to recycle them. Please contact the collection site for more information.

Mayor
Scott Lazenby
503-635-0215
City Council
503-697-6594 (fax)
City Council e-mail: council@ci.oswego.or.us
City Manager
Scott Lazenby
503-635-0215
Public Works
503-697-6502